



**City of San Diego
Independent Rates Oversight Committee (IROC)**

**AGENDA
Monday, October 12, 2009
10:00 am – 12:00 pm
Metropolitan Operations Complex, Auditorium
9192 Topaz Way
San Diego, CA 92123**

†ACTION REQUESTED		ITEM	PRESENTER	EST. TIME
	1	Roll Call		<i>Items 1-3</i> 5 Min.
	2	Non-Agenda Public Comment*		
X	3	Approval of Minutes from 9/14/09		
	4	Chair Updates	Don Billings	5 Min.
	5	City Staff Updates <ul style="list-style-type: none"> • Announcements • Informational Updates • Monthly Reports to Natural Resource & Cultural Committee 	Department Staff	10 Min.
X	6	Change regular scheduled IROC Meetings to meet on THIRD Monday of each month	Don Billings	10 Min.
X	7	Acceptance of the Public Utilities Response to the FY08 IROC Annual Report	Tom Crane	15 Min.
X	8	Support of Indirect Potable Reuse Demonstration Project – Project Management and Outreach Contract	Marsi Steirer	15 Min.
	9	<u>Committee Reports:</u> a. Finance	Andrew Hollingworth	5 Min.
		b. Environmental & Technical	Jim Peugh	5 Min.
		c. Public Outreach, Education & Customer Service	Gail Welch	5 Min.
	10	Metro/JPA - Report Out	Don Billings	5 Min.
		BREAK		5 Min.
	11	Presentation on Replacement of Customer Billing System	Jane Arnold	15 Min.
	12	Discussion of the development of the FY09 IROC Annual Report	Don Billings	10 Min.
	13	Proposed Agenda Items for Next IROC Meeting	Don Billings	5 Min.
	14	IROC Members' Comments		5 Min.

* This portion of the agenda provides an opportunity for members of the public to address the Commission. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting and give it to the IROC assistant. For alternative format or disabled accommodations, please call Monica Musaraca at (858) 292-6305.

† Action may be taken by the Committee on items listed on this agenda, whether or not the item is marked as "action requested."